

# ONLINE Water Ordering System – User Guide (Mobile)

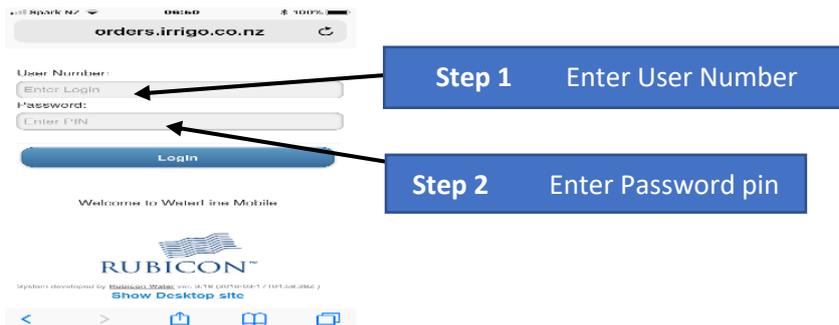
Water orders need to be **placed before 2pm** for water required for the following day.

## Web Page

On your mobile device go to the scheme website [www.mhvwater.co.nz](http://www.mhvwater.co.nz) and click the water online icon or save <http://orders.irrigo.co.nz>

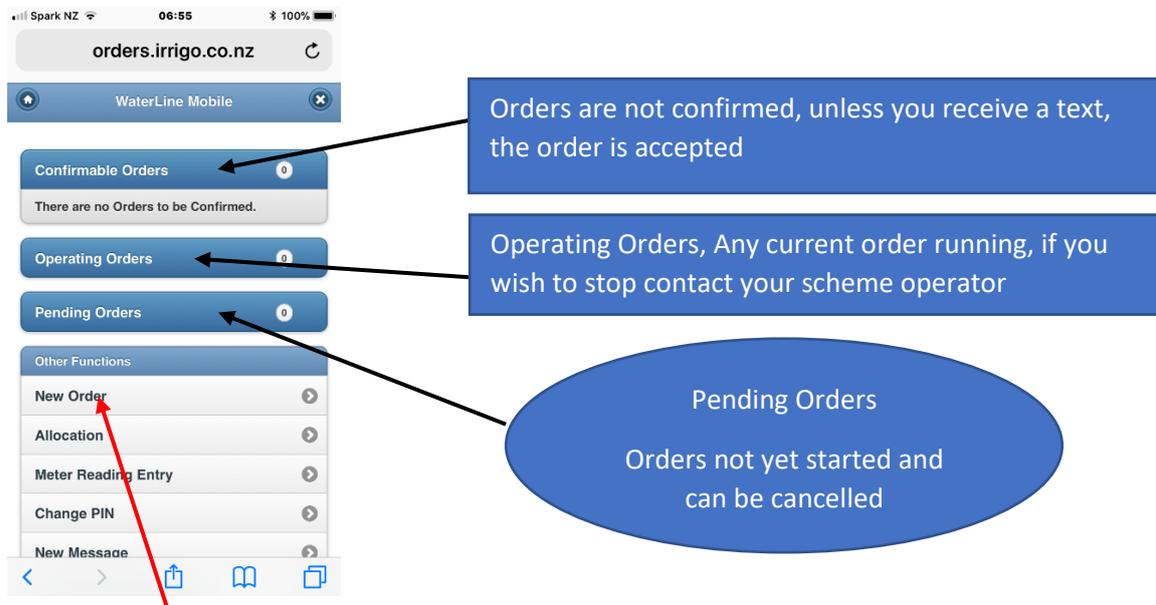


Water  
Ordering

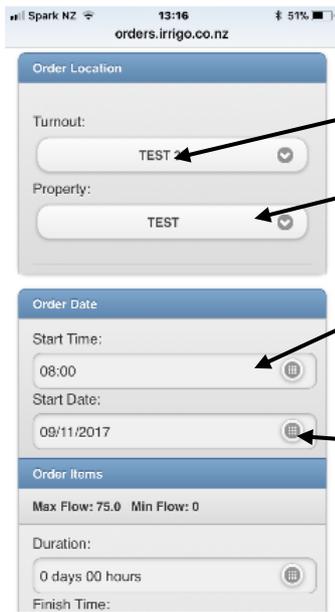


If you have lost your User Number or need your pin reset contact [info@mhvwater.nz](mailto:info@mhvwater.nz) or phone 027 239 5199 (Pipe Operations) or your Scheme Operator (Open Race).

An automated email with your pin will be sent.



To create a **new** order click this tab

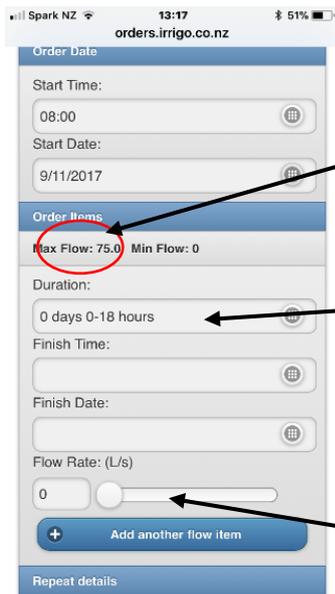


Turnout: If you have more than one turnout, use the dropdown arrow to select the required turnout

Property will automatically be selected

Start Time **8am to 8am**

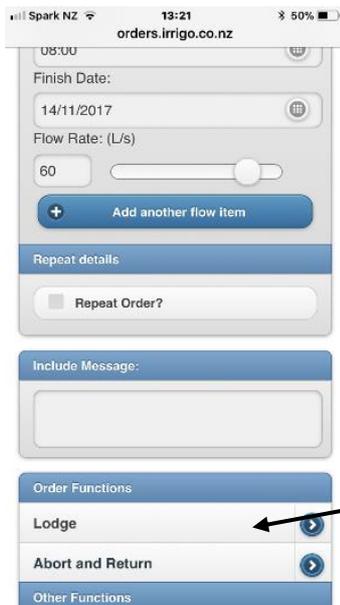
Start Date – Click the calendar icon, Select the day you want to start. Orders cannot overlap (must be before 2pm to water the next day)



**Max Flow Rate**

Set the length of time you require water. Click the calendar icon. Finishing at 8am.  
*See page 4 for repeat orders.*

Enter your flow rate for the length of the order (enter the average rate over the order)



**CHECK your order details**

**If order details are correct, Click Lodge**

Any Pending Orders can be **cancelled** by clicking on the order in the Pending order list.

Once selected click the cancel order tab, Then Confirm Cancel Or ring your Scheme Operator.



Messages can be sent to the Scheme Operator. Messages will be checked daily when the Orders are processed after 2pm.

**Stored Water:** If you have an agreement with MHV Water Ltd for stored water you can enter the required flow rate. Click on the Add another flow item tab and enter the flow rate.



**This water has conditions and incurs the agreed costs**

## Repeat Orders

From the phone link [www.orders.irrigo.co.nz](http://www.orders.irrigo.co.nz)

Click on New Order

Set Duration for 1 day

Set Flow Rate

Tick Repeat Order

Enter "X" days to repeat

Enter 1 into Repeat Interval

Lodge the Order

These steps then create "x" separate "24 hr" orders.

Using these steps allows you to **CANCEL** pending orders should circumstances change, ie it rains on day 4 of 7 days ordered.

Set your phone reminder for when your orders finish to reorder if required.