

WaterLINE Online Water Ordering System

***User guide to ordering water
from your Mobile***

Ordering water via your mobile

To maximise the benefits of automation of the open race network we require all shareholders to order water for the 19/20 season.

Water ordering allows you to have more control over the timing of your water delivery, maximises the volume and utilisation of your onfarm storage and minimises your costs in us managing the water. It also removes guessing by the operations team for water demand each day especially at the shoulders of the season and after rainfall events, helps us to best understand the demand for future modelling and ensures everyone is receiving their fair share when demand is high.

The purpose of this booklet is to help you navigate through the water ordering process. We know this is new for many shareholders, so if at any time you need any help, please do not hesitate to contact your scheme operator, Operations Manager, or the office for assistance.

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Go to www.mhvwater.nz

2



Getting Started

Click on the **Water Ordering** icon.

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19:57



orders.irrigo.co.nz



User Number:

Enter Login

Password:

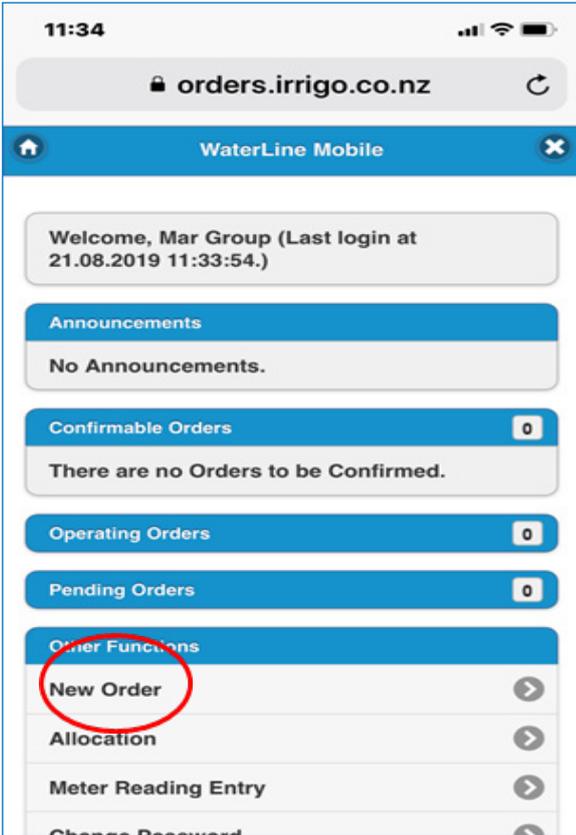
Enter Password

Login

Log In

If you need help with your username or password, please phone the office on 03 307 8389.

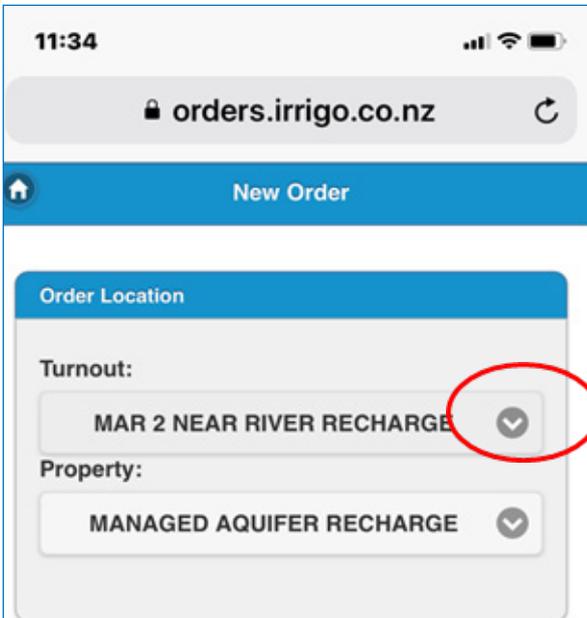
4



Home Screen

To create new order, select **New Order**.

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New Order

Turnouts - if you have more than one turnout, use drop down arrows to select correct one.

Separate orders are required for each turnout.

New Order

Complete

- start date
- start time (should default to 8am)
- duration (set at 1 day or 24 hours)
- flow rate in l/s (no decimals)

If you wish to set your order to repeat, click on **Repeat details**.

Repeat allows to place an order for multiple days, but allows you to cancel individual day(s) without cancelling the entire order.

Stored Water - Enter your demand water here and we will deliver it if it is available.

Note: In MH Open Race, excess water of up to 120% can be distributed at no charge where there is availability. Additional water above 120% can be purchased.

Orders are to be placed by **2pm** for delivery from 8am the next day.

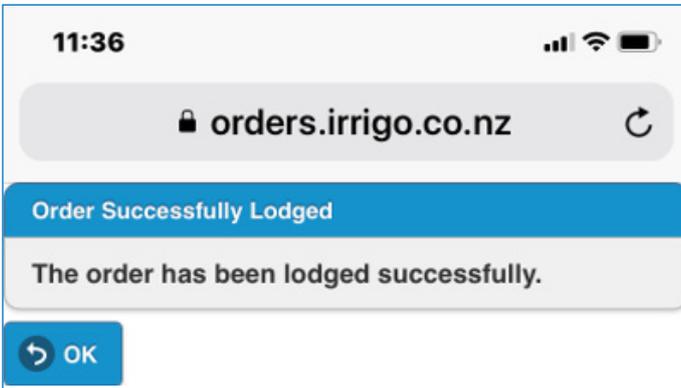
6

Enter the **Repeat Count** (number of days you want your order to repeat).

Enter **Repeat Interval** (1 for consecutive days, 2 for alternate days).

Lodge the order.

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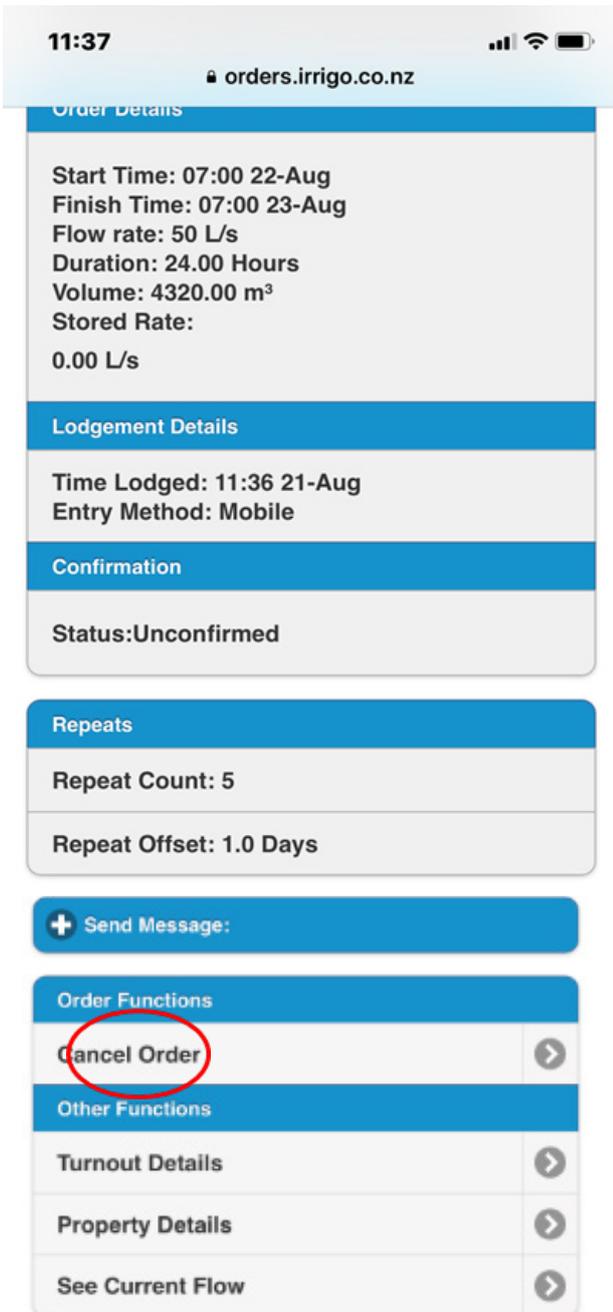
Confirmation

You will receive a confirmation that the order has been lodged.

If you do not receive this, there is likely an error.

Go back into the order and correct it.

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Order Summary

A summary of the order will be displayed.

If this is incorrect, you will be able to cancel it at this point.

Turnout Details displays latest flow.

Property Details displays allocation used and allocation remaining.

Current Flow graphs the current flow.

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orders.irrigo.co.nz
Welcome, mar Group (Last login at 21.08.2019 11:33:54.)

Announcements
No Announcements.

Confirmable Orders 0
There are no Orders to be Confirmed.

Operating Orders 0

Pending Orders 6

- MAR 2 NEAR RIVER RECHARGE
07:00 22-Aug
50.0 L/s for 24.00 hrs
- MAR 2 NEAR RIVER RECHARGE
07:00 23-Aug
50.0 L/s for 24.00 hrs
- MAR 2 NEAR RIVER RECHARGE
07:00 24-Aug
50.0 L/s for 24.00 hrs

Show all ...

Summary

Pending Orders - confirmed orders not yet being delivered.

You can cancel these by clicking on them and selecting **Cancel Order**.

Operating Orders - orders currently being delivered.

You cannot cancel these, contact your Scheme Operator.

You are unable to cancel orders already being delivered.

Contact your scheme operator to cancel orders already in progress.

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- MAR 2 NEAR RIVER RECHARGE
07:00 25-Aug
50.0 L/s for 24.00 hrs
- MAR 2 NEAR RIVER RECHARGE
07:00 26-Aug
50.0 L/s for 24.00 hrs

Show all ...

Other Functions

- New Order
- Allocation**
- Meter Reading Entry
- Change Password
- New Message
- Communication Settings

Water Usage

You can access your water usage statement by selecting **Other Functions** and then **Allocations**.

Select the format in which you want to download your water usage report.

Please note that this is a water statement for the **current** year.

If you require a water statement from a previous year, please contact the Operations Manager or the office.

Water Entitlement

Property: MANAGED AQUIFER RECHARGE
Operator
Allocation Remaining: -25920 m³

PDF CSV HTML

Operations Team Contacts

This season we are also making our support function more efficient.

This means if you need to contact the scheme you know that you only have one number to call or text 24/7.

This makes it far easier for you and allows us to manage our team and their hours.

| | | |
|-------------------|--------------------|--------------|
| Lateral 1 & 2 | Duty Phone | 027 435 6256 |
| Lateral 3, 4 & 5 | Duty Phone | 027 435 6252 |
| Valetta & Ruapuna | Duty Phone | 027 239 5199 |
| Sam Anderson | Operations Manager | 027 435 6251 |

